



Significant Achievements in FY 09:

- ❖ Awarded a three-year accreditation from the Commission on Accreditation Rehabilitation Facilities (CARF), receiving no recommendations for improvement from surveyors. This was a first for OCI and an accomplishment only three percent of surveyed organizations achieve
- ❖ Awarded a grant from Brandywine School District for the FrameWORK for Success program, which served six students in with disabilities in FY 09
- ❖ Awarded a five year Projects with Industry (PWI) grant through the Department of Education, Rehabilitation Services Administration to provide employment services for more than 400 youth and young adults with significant disabilities whom face multiple barriers to employment
- ❖ Secured a contract from the Social Security Administration (SSA) to be an Employment Network, providing services in Delaware and Pennsylvania
- ❖ Awarded the AbilityOne custodial contract with the General Services Administration at the Federal Bankruptcy Building in Wilmington, DE. The contract provides employment for eight individuals with disabilities, and includes two smaller federal buildings in Dover, Delaware and Bridgeport, New Jersey.

OUR PEOPLE

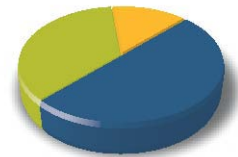
OCI served 615 individuals with disabilities in FY 09 through a variety of innovative employment, rehabilitation and support programs. Seventeen percent of these individuals were directly employed by OCI on community-based employment contracts, nine percent were placed with third-party employers and the remaining 74 percent were served through job training and job retention programs.

Where Our People Worked

(by Service Category)

■ Center-Based Employment:	50%
■ AbilityOne Jobs:	36%
■ Non AbilityOne Jobs:	14%

Total People with Disabilities Employed: 104



AbilityOne

OCI continues to focus on promoting people with disabilities into community-based jobs, and is pleased to report that 50 percent of its workforce is based within the community. The majority of these jobs are on AbilityOne contracts, including operations at Fort Indiantown Gap (FIG) in Annnville,



Pennsylvania. OCI is the complete food service provider for the 166th Regiment at FIG, working with FIG personnel to deliver the highest quality meals while providing a best value solution to the Federal Government. OCI employees also provide laundry services to the Northeast Counterdrug Training Center, Eastern Army Aviation Training Center and the 166th Training Regiment at FIG.



In FY 09, OCI employees served 450,000 meals to military personnel who receive training at Fort Indiantown Gap.

EMPLOYMENT SERVICES

OCI's Employment Services Program offers career counseling, employment training, job coaching and placement services for individuals with disabilities.

Career Counseling

This program assists individuals with disabilities to determine career goals, evaluate job skills and help individuals establish career paths. Services include community-based situational assessment and internships.

Work Adjustment, Vocational training and Job Preparation Instruction

These programs offer services to assess job skills and help individuals prepare for and enter the job market. Programs offered include business technical training, material handling and forklift certification and information processing and customer service training.

On-site employment, Placement and Retention Services

These programs provide individuals with disabilities assistance in obtaining employment with third-party employers within the community. Services include Projects with Industry (PWI), supported employment, on-site job coaching and long-term job support.

REHABILITATION SERVICES

OCI is a leading provider of rehabilitation services in the state of Delaware. OCI has developed a reputation for quality services within the rehabilitation community and has a diversified portfolio of funding sources.

FrameWORK for Success

This program, funded through the Brandywine School District (BSD), allows OCI to provide work adjustment and community-based work experiences for BSD students with disabilities (18-21 years) who are interested in gaining work skills and exploring career options in preparation for adulthood. Since the program's inception in September of 2008, OCI has assisted six students with disabilities transitioning from school to work to discover their unique vocational talents.

Projects with Industry (PWI)

OCI's PWI project serves youth and young adults with disabilities, ages 16 to 25, who face multiple barriers to employment. The project specifically targets individuals who are transitioning from Delaware's foster care system and the State's Division of Children's Mental Health Services. In the next five years, through collaboration with the Business Advisory Council, OCI will assist more than 400 individuals with job preparation, job experience and job retention. In FY 09, OCI placed 27 individuals in employment through this grant.

Dover Senior Center

Funded through a contract with the Delaware Division of Developmental Disability Services, OCI's Dover Senior Center provides an inclusive, relaxing atmosphere where older adults with developmental disabilities can enjoy life following retirement from work.

Meet Anwar Palmer



Anwar Palmer was a twenty-one year old student attending the Brandywine School District high school program for individuals with disabilities when he first became involved in the FrameWORK for Success Program at OCI. While it was a parent Anwar had a desire to learn work skills, one of his barriers to employment was his difficulty communicating with confidence. Through the FrameWORK for Success Program, Anwar was provided with hands-on work experience at OCI's employment center, where he became more comfortable interacting and asking questions. In addition, he rapidly developed stamina and good work skills.

Anwar enjoyed interacting with the maintenance men and often inquired about their job duties. Anwar knew that he enjoyed fixing things and decided he wanted to explore maintenance jobs. The OCI Employment Consultants arranged for Anwar to gain work experience at the Community Services Building (CSB) in Wilmington, DE on a volunteer basis. As a result of his work ethic, increased confidence and work skills, the volunteer job evolved into a paid position that was created specifically for Anwar. He now handles the recycling and some maintenance needs for the entire 18 floor CSB, and has plans for taking on more responsibility in the future.

**"I'm happy I could come to OCI—
I love my job"**

-Anwar Palmer

